



RETURN MERCHANDISE FORM

At Eye Trax you can take advantage of our 30-Day return policy on all of our merchandise. You may order just about anything, inspect the products, and if you are not fully satisfied, just return it for a full refund less S/H charges (provided it has not been damaged).

4200 Performance Rd, Charlotte NC 28214
800.594.4157 |
EyeTrax.com | sales@eyetrax.net

Date: ___ / ___ / _____

To return an item, follow the steps below:

Step 1 Fill out shipping information:

Name _____ email _____

Address _____ Suite/Apt. _____ City _____

State _____ Zip _____ Country _____

Phone _____ Invoice # _____

Step 2 How would you like us to handle your return/exchange?

Store Credit Refund Exchange (Please fill out step 4 below) Repair (For used items under warranty only)

Step 3 List item(s) you are returning, including reason for return:

Serial Number	Description	Reason

<p>Reason for Return: (fill in letter above)</p> <p>A. Damaged F. Not as Described B. Defective G. Not as pictured C. Dissatisfied H. Shipping Damage D. Incorrect Item Shipped I. Arrived Late E. Ordered wrong product</p>	<p>Additional comments:</p> <p>_____</p> <p>_____</p> <p>_____</p>
---	---

Step 4 List item(s) you want to exchange or replace: (if applying for credit/refund skip this step)

Qty	Description

Step 5 Enclose and return:

Enclose the Return Form and a copy of the invoice along with the merchandise packed in the original manufacturer's packaging & condition they were received in (you must include all packaging materials). Send your package prepaid and insured to this address:

Eye Trax, Inc.
4200 Performance RD
Charlotte, NC 28214